



## Kia Digital Key 2 Touch User Guide

Overview and benefits	<u>2</u>
Activating Kia Digital Key 2 Touch in Kia Access App	
iPhone	<u>3</u>
Samsung	<u>4</u>
Activating Kia Digital Key 2 Touch in Kia Owner's Portal	
iPhone	<u>5</u>
Samsung	<u>6</u>
Sharing Kia Digital Key 2 Touch	
iPhone	<u>7</u>
Samsung	<u>8</u>
Revoking Shared Key	
iPhone	<u>9</u>
Samsung	<u>10</u>
Activating Kia Digital Key 2 Touch on Apple Watch	<u>11-12</u>
Using Kia Digital Key 2 Touch	<u>13</u>
Frequently Asked Questions	<u>14-16</u>



## Kia Digital Key 2 Touch

Kia Digital Key 2 Touch lets you use your compatible iPhone and Samsung smartphone as your key. No fumbling with your key fob to access and start your Kia. Share digital keys easily and remotely with family and friends while controlling the level of access to your vehicle.

### Be key fob free



### Share key remotely



### Set shared key access level



**IMPORTANT:** When activating Kia Digital Key 2 Touch in vehicle, at least one key fob must be in the car to properly pair the smartphone.

## Kia Digital Key 2 Touch

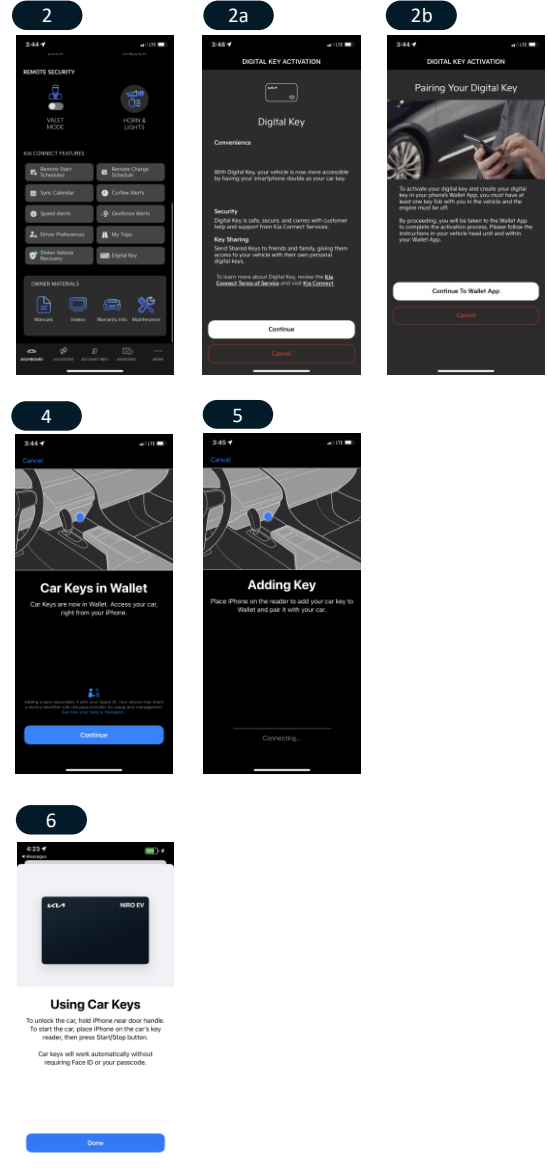


### Table of Contents

## iPhone: Activate and Create Owner Digital Key in Kia Access App

1. Take your iPhone and at least one key fob to your Kia and turn the vehicle on
2. In Kia Access App, select the [Digital Key] section on the dashboard
  - a. On the “Digital Key Activation” screen, tap [Continue] until you get to Wallet App
  - b. Tap [Continue to Wallet App]; iPhone will navigate to Apple Wallet
3. On the vehicle’s infotainment system, navigate to the Digital Key section from the Main Home Screen by selecting [Setup] > [Vehicle] > [Digital Key] > [Smartphone Key] > [My Smartphone Key]. Tap [Save].
4. On the “Car Keys in Wallet” screen, tap [Continue]
5. Place the iPhone onto the Charging Pad in the vehicle
6. Your iPhone and your vehicle’s infotainment system will pair to complete the activation process

Note: At this point, you may link your Digital Key to a Driver Profile on the vehicle’s infotainment system if you wish



## Kia Digital Key 2 Touch

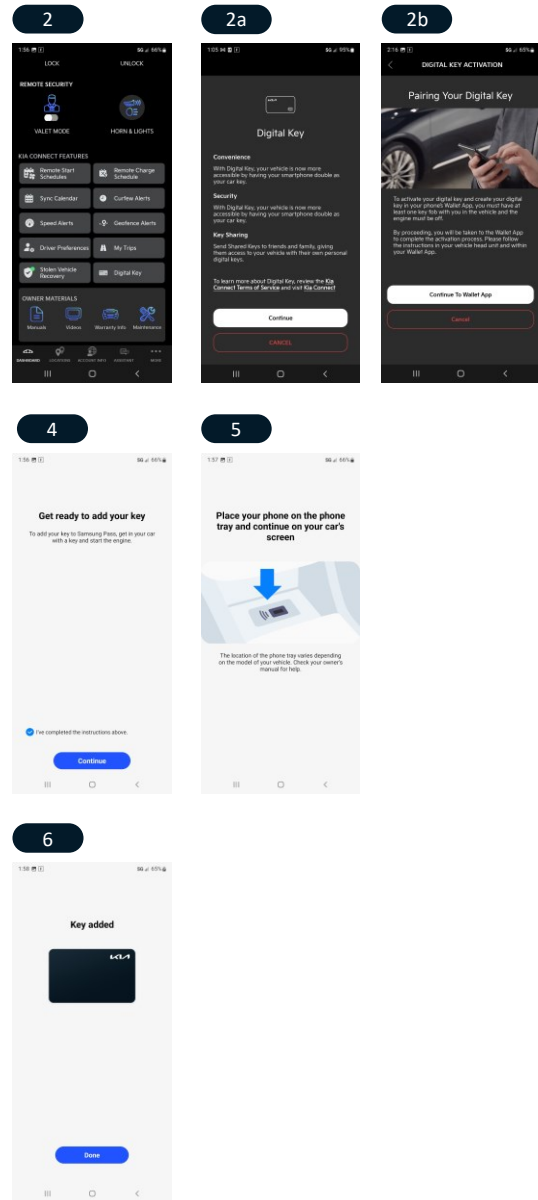


### Table of Contents

## Samsung: Activate and Create Owner Digital Key in Kia Access App

1. Take your Samsung phone and at least one key fob to your Kia and turn the vehicle on
2. In Kia Access App, select the [Digital Key] section on the dashboard
  - a. On the “Digital Key Activation” screen, tap [Continue] until you get to Wallet App
  - b. Tap [Continue to Wallet App]; Samsung phone will navigate to Samsung Pass
3. On the vehicle’s infotainment system, navigate to the Digital Key section from the Main Home Screen by selecting [Setup] > [Vehicle] > [Digital Key] > [Smartphone Key] > [My Smartphone Key]. Tap [Save].
4. On the “Get ready to add your key” screen, tap to confirm checkmark and then tap [Continue]
5. Place the Samsung phone onto the Charging Pad in the vehicle
6. Your Samsung phone and your vehicle’s infotainment system will pair to complete the activation process

Note: At this point, you may link your Digital Key to a Driver Profile on the vehicle’s infotainment system if you wish



## Kia Digital Key 2 Touch

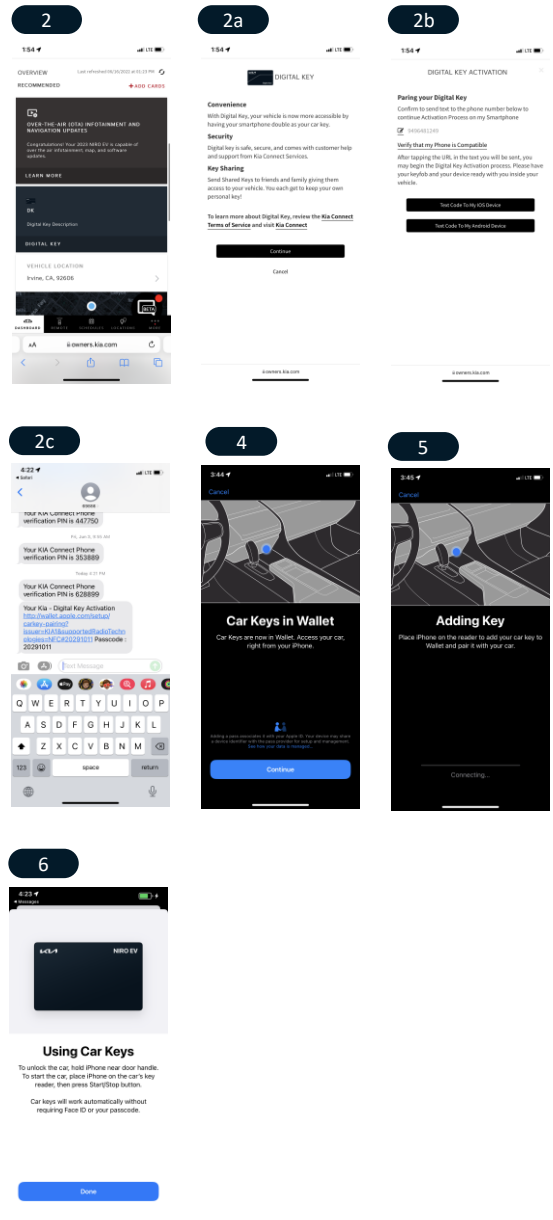


### Table of Contents

## iPhone: Activate and Create Owner Digital Key in Kia Owner's Portal

1. Take your iPhone and at least one key fob to your Kia and turn the vehicle on
2. In the Kia Owner's Portal, select the [Digital Key] Section on the dashboard
  - a. On the "Digital Key Activation" screen, tap [Continue]
  - b. Tap [Text Code to My iOS Device] to send the URL to iPhone
  - c. Tap the URL in the text message to get to Apple Wallet and continue
3. On the vehicle's infotainment system, navigate to the Digital Key section from the Main Home Screen by selecting [Setup] > [Vehicle] > [Digital Key] > [Smartphone Key] > [My Smartphone Key]. Tap [Save].
4. On the "Car Keys in Wallet" screen, tap [Continue]
5. Place the iPhone onto the Charging Pad in the vehicle
6. Your iPhone and your vehicle's infotainment system will pair to complete the activation process

Note: At this point, you may link your Digital Key to a Driver Profile on the vehicle's infotainment system if you wish



## Kia Digital Key 2 Touch

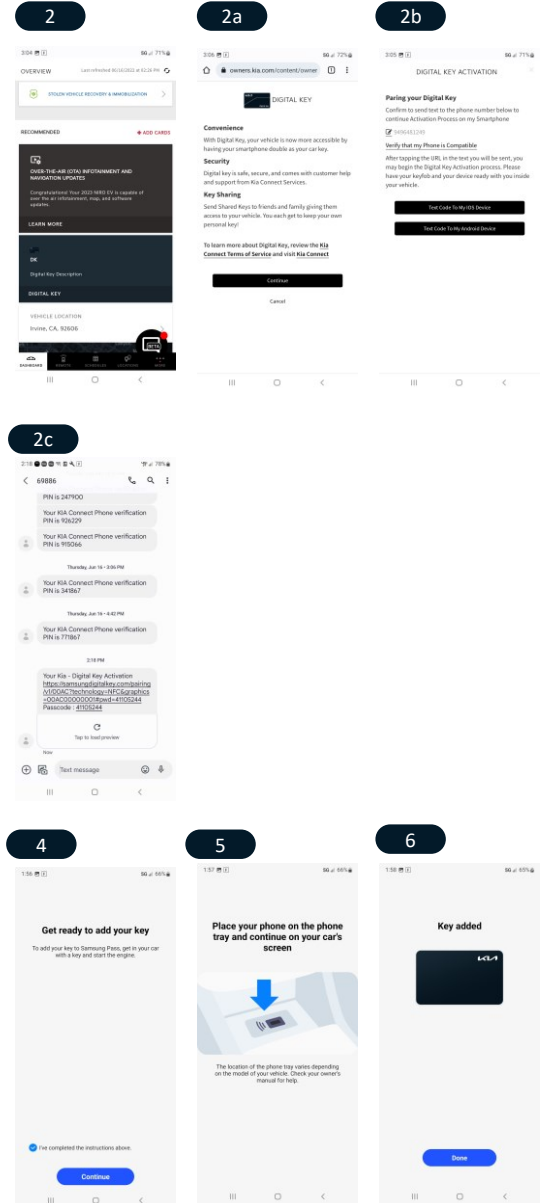


### Table of Contents

## Samsung: Activate and Create Owner Digital Key in Kia Owner's Portal

1. Take your Samsung phone and at least one key fob to your Kia and turn the vehicle on
2. In Kia Owner's Portal, select the [Digital Key] Section on the dashboard
  - a. On the "Digital Key Activation" screen, tap [Continue]
  - b. Tap [Text Code to My Samsung Device] to send the URL to Samsung Device
  - c. Tap the URL in the text message to get to Samsung Pass and continue
3. On the vehicle's infotainment system, navigate to the Digital Key section from the Main Home Screen by selecting [Setup] > [Vehicle] > [Digital Key] > [Smartphone Key] > [My Smartphone Key]. Tap [Save].
4. On the "Get ready to add your key" screen, tap to confirm checkmark and then tap [Continue]
5. Place the Phone onto the Charging Pad in the vehicle
6. Your Samsung phone and your vehicle's infotainment system will pair to complete the activation process

Note: At this point, you may link your Digital Key to a Driver Profile on the vehicle's infotainment system if you wish



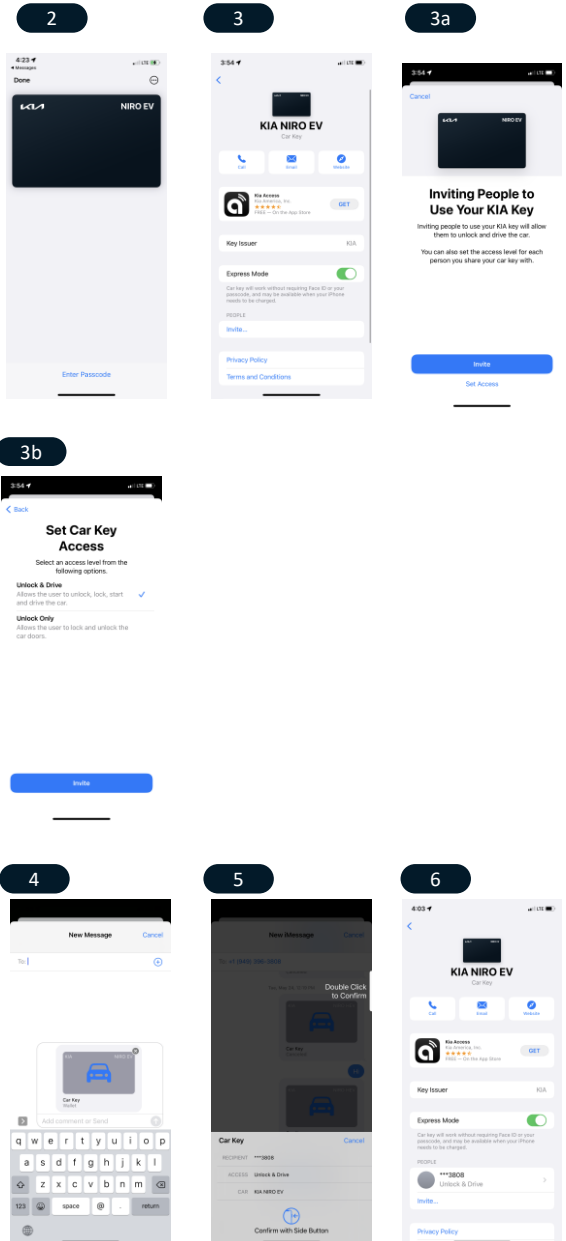
## Kia Digital Key 2 Touch



### Table of Contents

## iPhone: Send Digital Key Invitation with Apple Wallet

1. In the Wallet app select your Kia Digital Key
2. On the “Kia Digital Key” screen, tap [...] at the top right
3. Tap [Invite...] on the menu
  - a. On this screen, tap [Invite] or tap [Set Access] to first set the Shared Key access level
  - b. If you tapped [Set Access], you can first set the desired access level of this Shared Key. Then tap [Invite]
4. You will be directed to the Messages app; Enter your saved contact or phone number to send this Shared Key Invitation
5. You will be asked to confirm before you send your text message with Shared Key Invitation
6. Once the recipient accepts your invitation, they will have a Shared Key for your vehicle. Their Shared Key will act similarly to your Digital Key, depending on the access level granted when you first sent the Shared Key Invitation



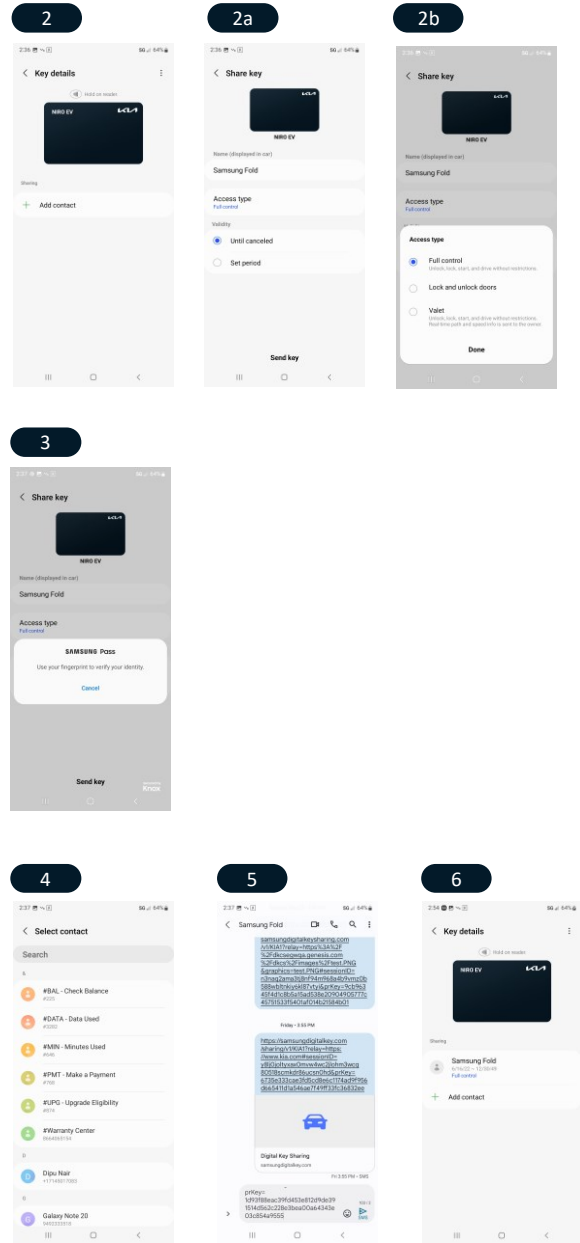
## Kia Digital Key 2 Touch



### Table of Contents

## Samsung: Send Digital Key Invitation with Samsung Pass

1. Navigate to your Samsung Pass App and select your Kia Digital Key
2. On the “Kia Digital Key” screen, tap [Add Contact]
  - a. On this screen, tap [Send Key] or tap [Access Type] to first set the Shared Key access level
  - b. If you tapped [Access Type], you can first set the desired access level of this Shared Key. Then tap [Done]
3. You will be asked to verify your Samsung Pass ID first
4. You will be directed to SMS; Enter your saved contact or phone number to send this Shared Key Invitation
5. You can then send the Shared Key Invitation to your recipient through SMS
6. Once the recipient accepts your invitation, they will have a Shared Key for your vehicle. Their Shared Key will act similarly to your Digital Key, depending on the access level granted when you first sent the Shared Key Invitation





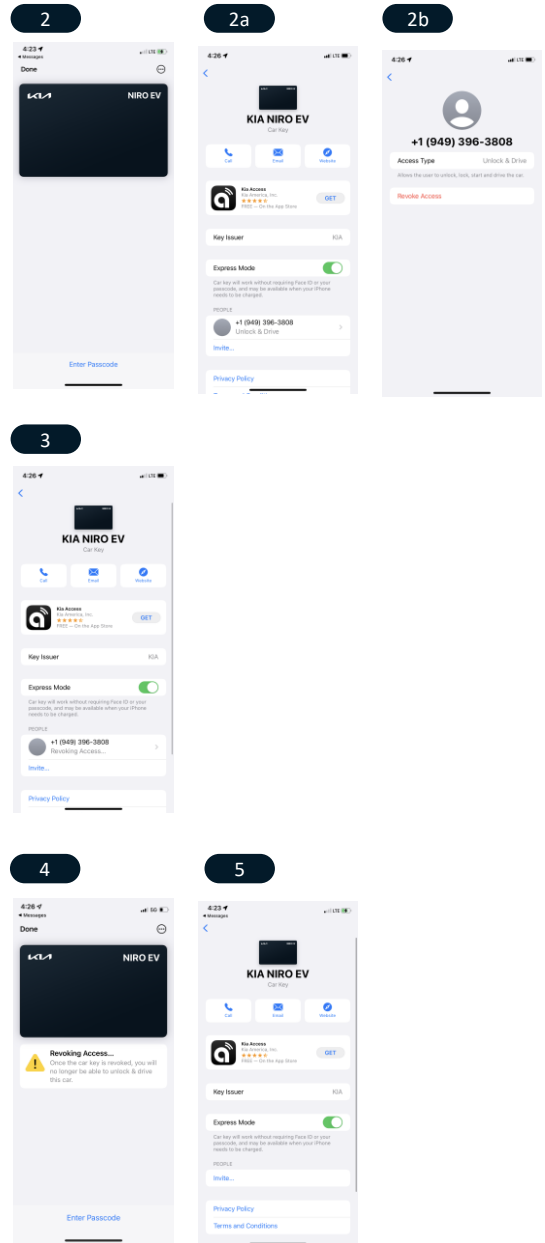
## Kia Digital Key 2 Touch



### Table of Contents

### iPhone: Terminate Shared Key with Apple Wallet

1. Navigate to your Apple Wallet App and select your Kia Digital Key
2. On the “Kia Digital Key” screen, tap [...] at the top right
  - a. Within this details page, tap an Existing Shared Key
  - b. Delete Shared Key by tapping [Revoke Access]
3. This Shared Key will be deleted and removed from Wallet App
4. Shared User will receive a notification that their Shared Key is no longer valid
5. Shared Key no longer exists



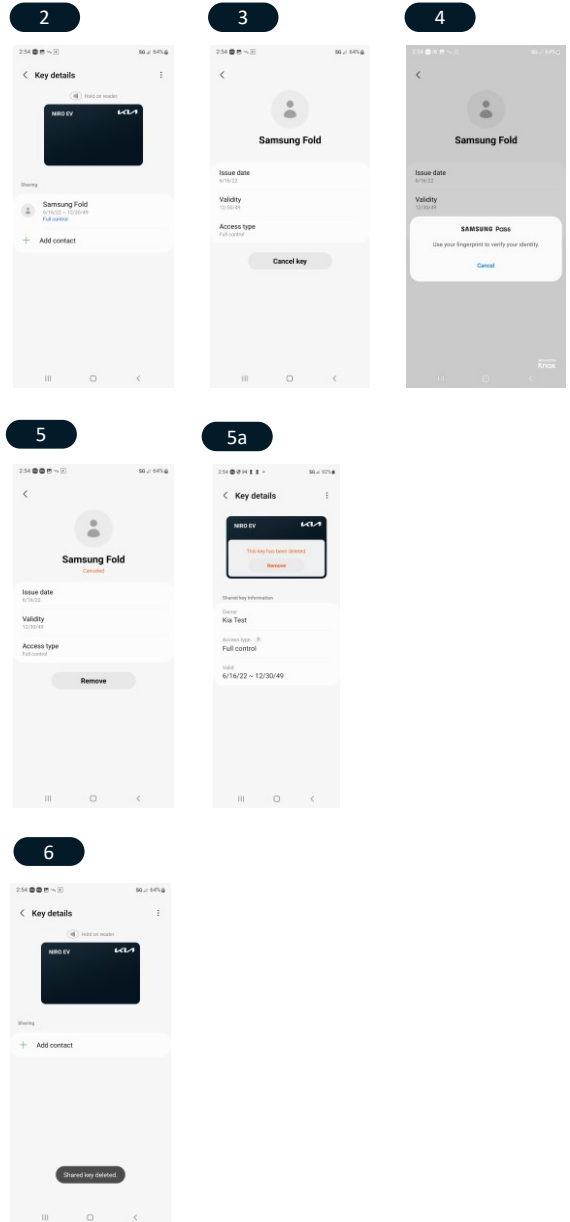
## Kia Digital Key 2 Touch



### Table of Contents

## Samsung Phone: Terminate Shared Key with Samsung Pass

1. Navigate to your Samsung Pass App and select your Kia Digital Key
2. On the “Kia Digital Key” screen, tap an Existing Shared Key
3. Delete Shared Key by tapping [Cancel Key]
4. You will be asked to verify your Samsung Pass ID first
5. The Shared Key will be deleted; Tap [Remove] to remove this invalid Shared Key from your Wallet App
  - a. Shared User will receive a notification that their Shared Key is no longer valid
6. Shared Key no longer exists



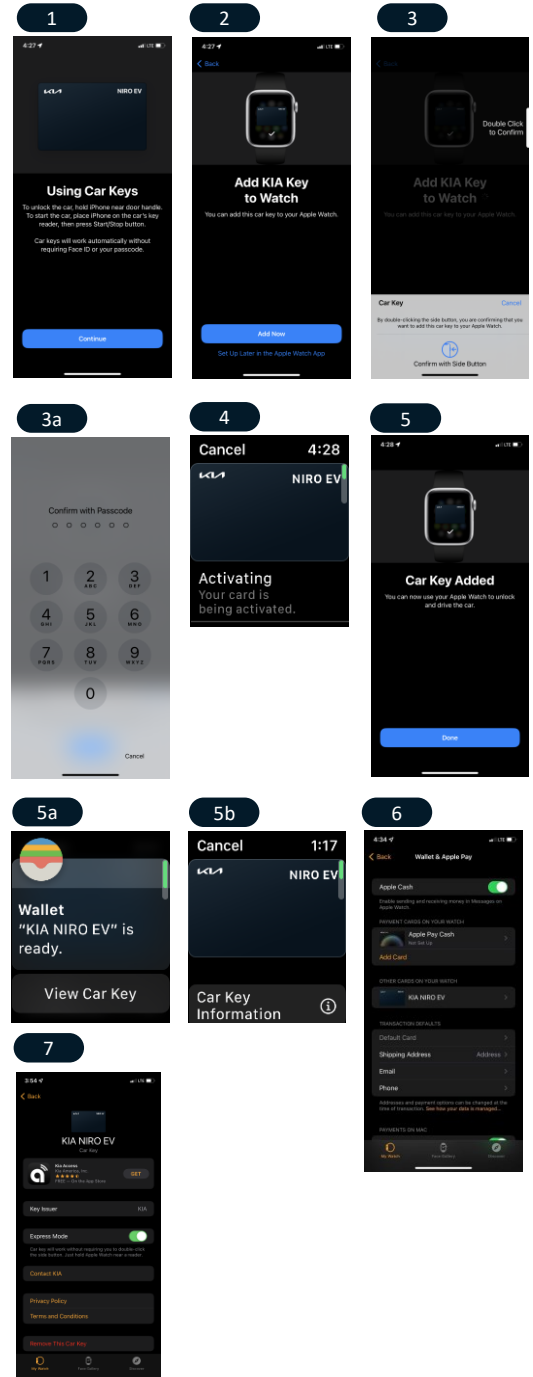
## Kia Digital Key 2 Touch



### Table of Contents

### iPhone: Create Digital Key (Method 1)

1. Complete Digital Key Activation and Owner Key Pairing
  - a. Ensure Apple Watch is on and paired to your iPhone when you complete Owner Key pairing between iPhone and Infotainment System
2. You will be shown a screen prompt to add Kia Key to Apple Watch. Tap [Add Now]
3. Apple Wallet will ask you to confirm this decision
  - a. Enter phone passcode
4. Your Apple Watch will begin pairing a new digital Key
5. When the process is complete, the iPhone will indicate that the digital key has been created. Tap [Done]
  - a. Your Apple Watch will show that a new digital key has been created and added to your Apple Wallet App. Tap [View Car Key] to view.
  - b. This screen shows your digital key on your Apple Wallet App
6. Your digital key will appear in your Watch App within the “Wallet & Apple Pay” section. Tap it to view
7. Screen will show details of the digital key



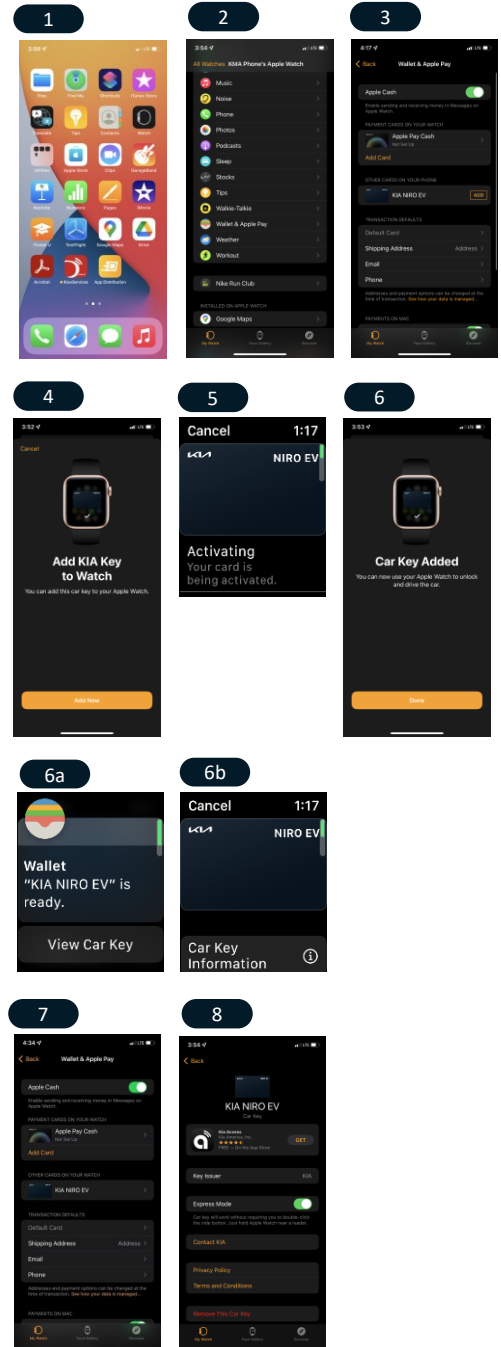
## Kia Digital Key 2 Touch



### Table of Contents

## iPhone: Create Digital Key (Method 2)

1. Navigate to your Watch App
  - a. Make sure that your Apple Watch is switched on, worn on your wrist, paired to your iPhone, and present.
2. Tap the [Wallet & Apple Pay] section
3. If your Owner Key exists on your iPhone, you will see it listed. Tap [Add]
4. You will be shown a screen prompt to add Kia Key to Apple Watch. Tap [Add Now]
5. Your Apple Watch will begin pairing a new digital key
6. When this process is complete, your iPhone will show that digital key has been created. Tap [Done]
  1. Your Apple Watch will show that a new digital key has been created and added to your Apple Watch. Tap [View Car Key] to view.
  2. This screen shows your digital key on your Apple Watch app
7. Your digital key will now appear in your Watch App within the “Wallet & Apple Pay” section. Tap it to view.
8. The screen will show you details of the digital key



## Kia Digital Key 2 Touch



Table of Contents

### Using Kia Digital Key

#### Unlocking/Locking Vehicle with Kia Digital Key 2 Touch

Unlock/Lock by hovering the back of your phone near the driver's door handle



#### Starting Vehicle with Kia Digital Key 2 Touch

Start the vehicle by placing your phone on the charging pad. Then press the brakes while pressing the engine start button.

Once the engine starts, you do not need to keep your phone on the charging pad.



## Frequently Asked Questions



Table of Contents

### **What are Kia Digital Key 2 Touch's benefits and use?**

Kia Digital Key 2 Touch technology lets you store a digital key in Apple Wallet on iPhone or Samsung Wallet on your Samsung smartphone.

The digital key can lock/unlock and start your Kia.

### **Which vehicles are equipped with Kia Digital Key 2 Touch?**

Eligible Kia vehicles that are enrolled in the Kia Connect Ultimate package have the Kia Digital Key 2 Touch feature. Check the [Kia Connect Availability page](#) for specific models and trim levels.

### **How can Kia Digital Key 2 Touch link to my driver profile?**

Kia Digital Key 2 Touch allows you, as the owner, to link to the Driver 1 Profile in your vehicle. You can have your customized settings ready for you when you unlock the doors and get in.

### **Can Kia Digital Key 2 Touch link to secondary driver profiles?**

Currently, Kia Digital Key 2 Touch only allows the owner to link to a driver profile.

### **How do I provide Kia Digital Key 2 Touch access to others?**

Owner can share keys with family and friends who are using the same type of device (iPhone to iPhone; Samsung to Samsung). Keys are shared directly from Kia Digital Key 2 Touch in Apple Wallet or Samsung Pass.

### **How can I revoke/cancel a previously issued Kia Digital Key?**

Owner can navigate to their native wallet app and find a list of Shared Users, then click upon a Shared User and cancel their access. The Shared User will see that their digital key access has been removed.

### **What kind of vehicle access control do I have for shared Kia Digital Key 2 Touch?**

Kia Digital Key 2 Touch allows you to grant full access to your vehicle (unlock, lock, and drive) or limited access to unlock and lock your vehicle.

## Frequently Asked Questions



Table of Contents

### **What about if I change my smartphone?**

If you change your smartphone with the same type of phone (iPhone to iPhone; Samsung to Samsung), you can delete your original owner key in the vehicle infotainment center and pair the new smartphone by going to the Digital Key section in the Kia Access app and following the instructions provided.

### **What if my smartphone is stolen?**

For Apple iPhone Users: Sign in to [iCloud.com/find](https://icloud.com/find). Or use the Find My app on another Apple device that you own, and mark your device as lost. The Kia Digital Key 2 Touch will be deleted as part of the overall account locking process.

For Samsung Users: Access the “Find My Mobile” function on Samsung’s website to begin searching for their phone

Kia Digital Key 2 Touch will be deleted as part of the overall account locking process

Alternatively, the Kia owner can delete the digital key directly from their infotainment system. The Kia Digital Key 2 Touch may also be deactivated from the Kia Owner’s Portal or the Kia Access app.

### **What happens to my Kia Digital Key 2 Touch keys if I sell my Kia?**

You should delete your Kia Digital Key 2 Touch profile before selling your Kia to ensure all digital keys are automatically removed. You can do this in the infotainment center inside the vehicle or from your Kia owner’s account.

### **Can I use Kia Digital Key 2 Touch if my smartphone/watch has no power?**

Yes – there is a window of time key will still work on phone

### **What Apple devices are compatible with Kia Digital Key 2 Touch?**

iPhones: Apple iPhone XS or later phones can support Kia Digital Key 2 Touch.

Watches: Apple Watches Series 6 or newer can support Kia Digital Key 2 Touch.

All Apple devices should be on the latest version of iOS.

## Frequently Asked Questions



Table of Contents

### **What Samsung devices are compatible with Kia Digital Key 2 Touch?**

The following Samsung devices support Kia Digital Key 2 Touch:

Samsung Phones:

- Galaxy S20 or later
- Galaxy Note20 5G or later
- Galaxy Z Flip 5G or later
- Galaxy Fold 2 or later

Samsung devices should be on the latest version of the Android operating system and Samsung Pass app.

Watches: Not currently available for Samsung watches.

### **What if I have no network coverage on my phone?**

Kia Digital Key 2 Touch uses Near Field Communication (NFC) to access your vehicle. No network coverage is needed after the initial setup.

### **How many people can I share keys with?**

You can share digital key with up to three (3) people.

### **What if I have more questions?**

Please call the Kia Connect Call Center at (844) 886-9411, 7 days a week from 5:00 am to 6:00 pm PT If you have questions.